A Quick Reference Guide

Managing users in the platform



Inviting colleagues

Your profile has been set up! Now you can invite your colleagues to work together on the platform	If you have more than one member of your team, invite them to register in the platform so they are connected to your business	
Invite a team member Invite a consultancy business Invite a consultancy business Invite a consultancy business	 To begin Click on the Invite a team member button, or Click on the Invite a consultancy business button 	
AB Invite a team member	To invite a team member	
As a business administrator, you can invite an employee of your company and allocate a role permission to them.	Note the instructions and tool tips	
Select the relevant permission, search for the person in the system using their email address and hit 'Send invitation'. An invitation will be sent to the person you want to join the team.	 Select the permission you wish to allocate to the role 	
What permission would you like them to have? ⑦ User	• Enter the individual's email address	
Business administrator	• Click on the Send invitation button	
Email address You have to enter a full email address Cancel Save Send invitation	 The individual will receive an email to accept and register in the platform. 	
Invite Business Consultancy	To invite a consultancy business	
As a business administrator, you can add a consultancy business to work on your behalf for electrical equipment certifications. Begin typing the name of the consultancy business and choose from the results, select the relevant permission and hit 'Send invitation'. An invitation will be sent to the consultancy business you want to join the team.	Note the instructions and tool tips	
	 Enter the consultancy business email address. The business will need to register first 	
	 Select the appropriate permission 	
Select Permission ⑦ Full	Click on the Send invitation button	
Cancel Save Send invitation	 The business will receive an email to accept or reject the invitation 	

Тір

• See next page for information on Roles and Permissions



Please note:

The first person in the team to register will automatically be set up as the Business Administrator in the platform

This can be changed later and there can be more than one Business Administrator



Responsible for:

- Entering and editing the company profile
- Inviting and off-boarding (we call it de-linking) users and managing role permissions
- Inviting consultancy businesses to make applications on my organisation's behalf – granting Full or Limited permission
- Making and managing new certification applications, renewals, modifications, and transfers

As an Applicant team member, I am a User that can ...

Manage new applications, renewals, modifications, and transfers

FULL - initiate and manage new certification applications, renewals, modifications, and transfers on behalf of applicant company

LIMITED - can only work on those new certification applications, renewals, modifications, and transfers allocated to them by the applicant company

As a **Consultancy** Business Administrator I am ..

Responsible for:

- Entering and editing the consultancy business company profile
- Inviting and de-linking users and managing role permissions for my consultancy business team
- Accepting invites from applicant businesses so we can make applications on their behalf
- Making and managing new certification applications, renewals, modifications, and transfers on behalf of the applicant as either a FULL or LIMITED consultancy as chosen by the applicant

As a **Consultancy** team member, I am a User that can ...

Make and manage new certification applications, renewals, modifications, and transfers **on behalf of the applicant** as a member of the FULL or LIMITED consultancy business as chosen by the applicant



Changing permissions As an Applicant Business Administrator, you can change ▲ EESS EESS Platform permissions for users and consultants Q Search To begin My organisation via Navigation +**Equipment** Certification Select In the row of the person whose permission you wish 仚 Home to change, click on the 3 vertical dots Select Edit Permission from the pop-up option • Manufacturers My team members My teams applications Team member Role Permission Kay Cee Applicant Business administrator cad kay Applicant User : Edit Permission Edit permission **Change permission** × Select the permission level Team Member cad kay required Role Applicant

• Click the Submit button

Note: As a Consultant Business Administrator, you can change permissions for your users within your organisation in the same way (i.e. User to Business Administrator or vice versa only)

Permission*

Cancel

Business administrator

B Delinking users

Business Administrators can also remove users and consultants from association with your business by delinking them

Remove access

- In the row of the person you wish to remove, click on the 3 vertical dots
- Select Delink from organisation from the pop-up option
- To confirm this action click the Yes, delink button

cad kay	Applicant	User	:	
			Edit Permission	
Organisation		Permission	Delink from organization	
Need more help?	Contact Certification Phone: +613 9203 9700 (opt 5) Email: electricalequipmentsafet	yenquiries@energysafe.vic.gov.au		3