# EESS supported by one system

**EESS** Electrical Equipment Safety System

The EESS platform is being developed to enhance the existing Electrical Equipment Safety System (EESS), increase consumer safety with household electrical equipment in Australia and New Zealand regulatory framework and address the challenges with the current legacy databases.

## From this:

- Certification & Registration databases > 10 years old & no longer fit-for-purpose

- Cannot support future growth

- User expectations have moved  with advances in technology

- Reporting of core common regulatory business functions not standardised or uniformly regularly shared at a national level

- Payment reconciliations and refunds require operational effort due to lack of traceability and limitations within the current databases

## To this:

Improved user experience - ease of use, notifications, dashboards, self-help, reduced reliance on regulator assistance.

National visibility – fully integrated system with validated data on entry.

Improved traceability -  payments, decreased manual reconciliation requirements.

Improved capability  - auditing, incident investigation, information sharing & general usage of EESS.

Facilitate changes - electrical safety standards, risk level assessment and enforcement actions utilising data collected.

**EESS** — Electrical Equipment Safety System

## Payments

The Payment Cart functionality now available to **Certificate Applicants** and **Consultants**, as well as **Responsible Suppliers**

It enables users to continue making certificate applications and manage the processing of payments via the Payment Cart

## BPAY

BPAY, providing Biller Code and payment details so the user can process the payment with your bank is now also available to Certificate Applicants and Consultants.

NOTE: BPAY is only available for Australian based Certificate Applicants and Responsible Suppliers due the requirements of the banks who operate BPAY

## COMPONENT CERTIFICATE

If the Certificate Applicant is also a Responsible Suppliers, and where they have included component certificate details in the equipment registration, they will be able to access a report that lists component certificates that are expiring in the next 3 months

## NOTICES

Certificate Applicants, and if they are also Responsible Suppliers, and if the certificates are issued by the Regulator (ESV / ESO / OTR), will **receive notifications via email and a dashboard** reminding them OF certification expiry / expired. Applicants will also be able to view historical email notifications

## BUSINESS ID

A Business ID (BUSINESS-xxxxx), generated by the EESS Platform for each business account set up, it will be made visible in the business details. It can be found on the 'My Organisation' page when the user has logged on to the EESS Platform

## CONSULTANTS

The 'Change **Consultant** Type' button on the 'My Organisation' page enables the Consultant business to select availability for invitation by the Certificate Applicant only, Responsible Supplier only or both. It is important to select the option that is relevant

**EESS**
Electrical Equipment Safety System

Certificate Applicants, and Responsible Suppliers who are also Certificate Applicants and who obtain certificates from a RECS (private certifier) or a Regulator :
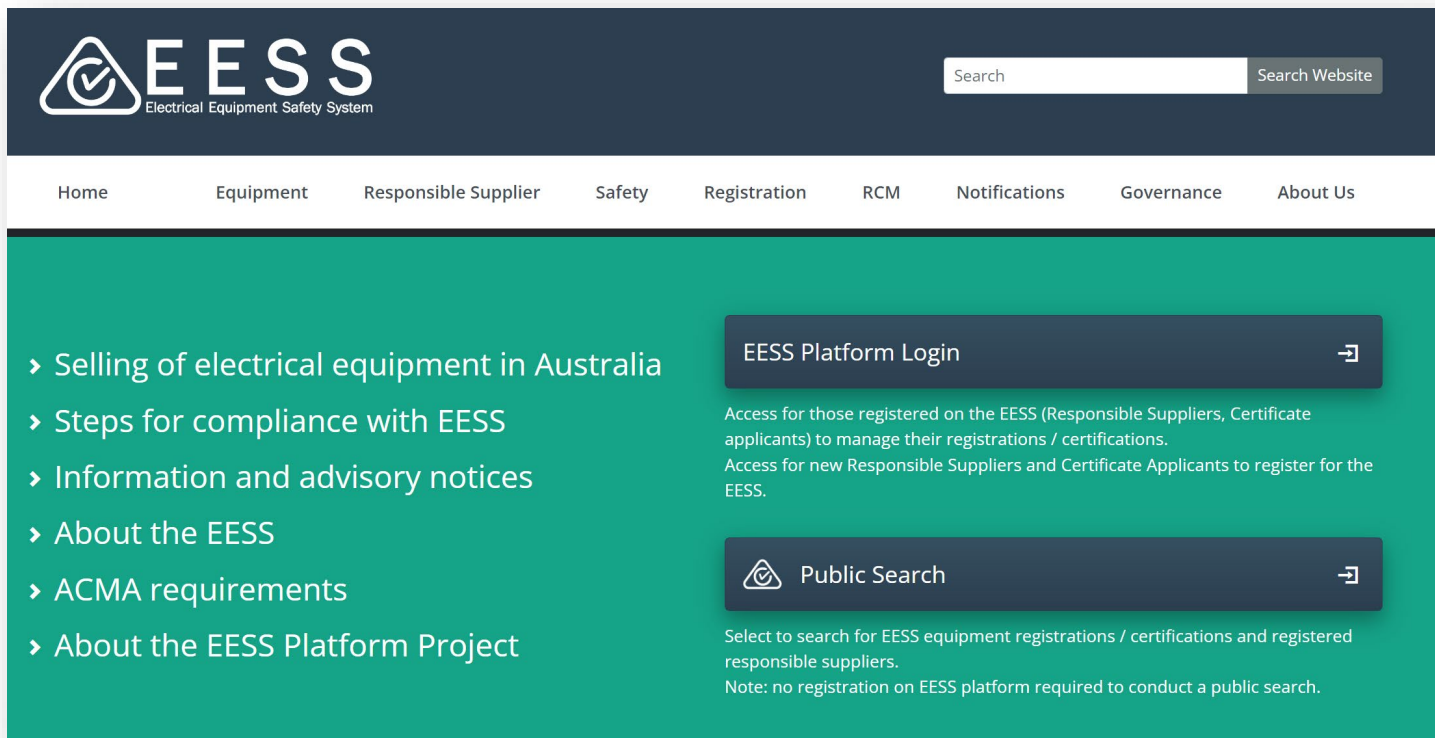
1. Ensure you onboard to the new EESS platform as a Certificate Applicant or as a **Responsible Supplier AND Certificate Applicant** (see the Learning Guides on extending privileges)

2. Provide the business details used to onboard the platform to the certifier:

   • Business name as shown on the Certificate Applicant account
   • Trading name as shown in Certificate Applicant account
   • ABN (or IRDN if NZ)
   • Business email as shown on Responsible Supplier account
   • Business Address
   • **Business ID (BUSINESS-XXXXX)**

3. Request the certifier uses these details to select the correct 'certificate applicant' to upload your certificate data to their EESS account

## Why is this important?

If the certifier uses that information to upload the certificate data, it will ensure the certificate data is linked to the correct 'certificate applicant' account

The Responsible Supplier + Certificate Applicant will have greater oversight and be able to search and manage their registrations and have more detailed certificate data in one system

If the Responsible Supplier + Certificate Applicant does not do this, their only visibility of all their certificate data will be via the Public Search

EESS Website for important information

**Help**
EESS Platform Support – click here for contact details should you need assistance using the platform

**Learning guides**
to help you make full use of the new platform

**Platform access**
On the home page